

Quality & Environmental Management System Policy. (IMS)

Scope of certification – Specialist roofing contractor covering all roofing repair work and new roof installations.

Wrights Roofing will ensure that the system is adhered to and will constantly be monitored and audited for continual improvement to enhance the performance of the management system. We are committed to applying best practise throughout the organisation to the highest of standards, whilst fulfilling or exceeding customer expectations. We will always achieve the highest level of environmental control by monitoring and reviewing the Quality & Environmental performance on a continual basis. Our policy is to purchase products from sustainable sources that is reasonably practicable.

We are totally committed to compliance with all requirements within BS EN ISO 9001:2015 & BS EN ISO 14001:2015, our policy is to offer products of the highest quality to our customers whilst minimising the environmental impacts by:

- Understanding the customers' requirements and finished products that meet their expectation.
- Prevent pollution, reduce waste, and minimise the consumption of resources, whilst complying with applicable legal and compliance obligations.
- Protect the Environment in all aspects of our business and to significant aspects of our operations, to prevent any adverse environmental effects.
- Recycle / reuse materials wherever practical.
- Minimise the environmental impact, for the life cycle (including disposal) of all plant, equipment, and other physical assets under our control.
- We will make the satisfaction of customer's needs our primary goal by working with customers to establish and satisfy their requirements now and in the future. Effective communication arrangements have been established to assist with the feedback of information relating to the supply of product and the associate's service. Information is analysed and used to continuously improve the company's processes.

WRIGHTS

Teamwork | Craftsmanship | Integrity

- We have adopted a risk-based approach to the integrated management and achieve this by forward planning, monitoring risks, opportunities, and compliance obligations of the integrated management system. We actively monitor the needs and interests of relevant parties and issues that could affect the integrated management system and its business objectives.
- We will promote an environment that recognises the contribution of our staff to the success of the business and encourages their involvement and development. We will provide the appropriate training and educational opportunities and resources to support the achievement of business objectives.
- It is the responsibility of the Managing Director to lead the BS EN ISO 9001:2015 & BS EN ISO 14001:2015 and to involve all staff through a programme of continuous improvement and effective teamwork. The senior management team have taken responsibility and ownership for integrated management system (IMS) and will ensure that the company adheres to this and its improvement moving forward.

Signed:



Jacquie Harvey

General Manager

5th July 2022

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